



What to Do If You Have a Car Accident

1. Safety first

Be aware of your personal safety and others at the accident scene first. If there are any injuries or property damage, call 911 immediately.

2. Keep calm

Emotions may run high in the aftermath of a car accident. In spite of this, it is important to remain calm and stay focused at the task at hand: documenting the accident. Be careful what you say: don't admit fault. An investigation may later show you were not responsible.

3. Exchange information

Take good notes. Keep a pad and pencil in your glove compartment or use your cell phone to document the following:

- Name, addresses and phone numbers of all drivers and passengers involved in the accident
- Car license number, make and model of each car involved in the accident
- Vehicle operator's driver license number, insurance company and policy number
- Names and addresses of as many witnesses as possible
- Names and badge numbers of police officers

4. Document damage

Take photos of the accident scene and vehicle damage. Record the details of the accident while they are fresh in your memory. Draw a diagram to recreate the scene.

5. File a police report

Even if no one is hurt from the accident, you should always contact the police and file an accident report. You might need it when you file a claim.

6. Report your claim

Contact Aramex Insurance immediately for your corresponding claims department phone number. We also have each carrier information listed for your convenience on our website, and you can be directly transferred to the claims department via our automated phone attendant by pressing option 3